



# Voice picking

Keep your hands free and increase productivity up to 35%

The 24/7 economy and same-day delivery transformed order picking into a true rat race. You need to deliver faster, better and cheaper. Inefficient processes can make the difference between success and bankruptcy. Do you feel paralyzed by the increasing pressure on costs and short lead times? Do you feel that you are asking your employees to do the impossible and pick the required goods in record time? Are your customers threatening with penalties if incorrect goods are delivered at the next delivery?

Do not limit your business by an inefficient picking process and step away from paper lists. Raise your services to a higher level with the introduction of voice picking. A win-win for all parties involved. Your order pickers have their hands free, you gain real-time insight into the latest status, and the number of errors decreases drastically. Faster, better and cheaper to serve your customers has never been easier.

### Scanning versus voice picking: what are the differences?

Working with hand scanners often results in tremendous productivity improvement. However, that does not mean that your employees have their hands and eyes free. After all, the terminal always requires attention and distracts from the actual picking process. Moreover, there are circumstances where a scanner is not easy to handle, for example at minus 24 degrees Celsius and or when working with heavy or odd sizes of boxes.

With voice picking, your employees pick up their orders by voice. It is really simple. All your employees need is a headset with a microphone. Through their headset, they receive short commands and can then easily confirm these to the WMS system via the microphone. Because your employees now have both hands free and do not have to look at their screen, they can do their work more safely. Besides, it fosters the productivity up to 35%. After all, it is no longer necessary to work with a paper list to look up products, locations, numbers of packages, etc. Simply because they have their hands free.

### Reduce errors with 25%

Send your employees the relevant instructions for the products to be picked and the most efficient pick route directly from the WMS. By working with check digits or by letting the voice picker say the last numbers of the item code out loud, you are certain that the order picker is at the right location or item. This way you can ensure that your colleagues in the warehouse can work faster and you can reduce the number of incorrect pick-ups by as much as 25%.

### Stop wasting time on training (temporary) employees

Are you working with many temporary employees? If so, voice picking can be the perfect solution for making them up and running in no time. Because of the spoken assignments, the system is highly intuitive. This way you do not need complicated training programs to train your employees anymore. Education time can be reduced up to 50% this way.

### Communicate effortlessly with your WMS

Voice picking is fully integrated with our WMS and can be – if desired – combined with our proven scan solution. Concerning voice picking, we make use of the Honeywell Vocollect system combined with Honeywell Hardware. You can purchase the voice terminals and headsets from Honeywell. Next, Elevate-IT ensures the bi-directional communication between your hardware and WMS. Fully tailored to your wishes and without the need for customization. The process flows in your warehouse are completely designable in Elevate-IT's WMS. Thanks to our design, we have been able to reduce the configuration of a customer-specific voice flow in many cases from 8 to 10 days to 2 days. Do you work with an international team of order pickers? No problem. The solution supports multiple languages by default.

### Real-time insight, real-time action

Every action is immediately registered in the WMS. This way you have real-time insight into the progress of the various orders. Are your colleagues on a good, steady pace? Then you don't want to run out of stock at the pick location. No worries, because with one push of a button you initiate a replenishment action and prevent the picking process from being interrupted.

#### Who are we?

We are people with a passion for IT! Elevate-IT was founded by driven consultants with years of experience. As specialists, we know the tricks of the industry and above all, we enjoy what we do! Our team consists of enthusiastic consultants with a healthy dose of ambition. Elevate-IT means innovation, growth, and the future!

#### Elevate-IT

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